

Safety Instructions

- This section contains safety instructions that will help prevent personal injury or property damage.
- Our company cannot be held responsible for any damages that may occur if these instructions are not followed.

ANNOUNCEMENT



Always have installation and repairs carried out by the manufacturer or authorized service.

ANNOUNCEMENT



Use only original spare parts and accessories.

ANNOUNCEMENT



Do not repair or replace any part of the product unless expressly stated in the user manual.

ANNOUNCEMENT



Do not make technical changes to the product.

Additional Information

- ↪ [Purpose of usage](#)
 - ↪ [Child, Vulnerable Person and Pet Safety.](#)
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Purpose of usage

- This product is not suitable for commercial use and should not be used for purposes other than its intended use.
- This product is designed to be used indoors, at home and similar places.

For example;

In staff kitchens of stores, offices and other work environments,

In farmhouses,

In the environments used by customers of hotels, motels and other accommodation facilities,

In hostel type environments,

In food service and similar non-retail applications.

- The product should not be used on a boat, in a caravan, or in open or closed outdoor spaces such as balconies or terraces.
Exposing the product to rain, snow, sun and wind may create a fire risk.
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Child, Vulnerable Person and Pet Safety

- This product can be used by children aged 8 years and above and persons whose physical, sensory or mental capabilities are not fully developed or who lack experience and knowledge, as long as they are supervised or trained on the safe use of the product and its hazards.
 - Children between the ages of 3 and 8 are allowed to load and unload the refrigerator.
 - Electrical products are dangerous to children and pets. Children and pets should not play with the product, climb on it or enter it.
 - Children and pets should be kept away from the bottom of the cabin (compressor) area where the electrical parts are located.
 - Cleaning and user maintenance should not be carried out by children unless they are supervised.
 - Keep packaging materials away from children. There is a risk of injury and suffocation.
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Electrical Safety

- The product should not be plugged into the socket during installation, maintenance, cleaning, repair and transportation operations.

If the power cable is damaged, it must be replaced by an authorized service in order to prevent possible dangers.

- Do not pinch the power cord under or behind the product. Do not place a heavy object on the power cord. The power cable should not be excessively bent, crushed or come into contact with any heat source.
 - Do not use an extension cord, multiple socket or adapter to operate the product.
 - Portable power strips or portable power supplies can overheat and cause a fire. For this reason, do not place multiple sockets or portable power sources behind or near the product.
 - Do not plug the product into a loose or damaged socket. These types of connections may overheat and cause fire.
 - The plug must be in an easily accessible place. If this is not possible, there must be a mechanism (fuse, switch, switch, etc.) on the electrical installation to which the product is connected, that complies with electrical regulations and separates all poles from the network.
 - Do not touch the plug with wet hands.
 - When removing the plug from the socket, pull it by the plug, not by the cable.
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Transportation Security

- Unplug the product before moving it.
 - The product is heavy, do not carry it alone. If the product falls on you, it may cause injury. Do not hit or drop the product while carrying it.
 - When carrying the product, always close its doors and do not hold it by the doors.
 - Be careful not to damage the cooling system and pipes during transportation of the product. If the pipes are damaged, do not operate the product and call the authorized service.
-

Installation Security

- Call the Authorized Service to install the product. To make the product ready for use, make sure that the electrical and plumbing systems are suitable by referring to the information in the user manual. If the installation is not suitable, call a licensed electrician and plumber to make the necessary arrangements. Otherwise, electric shock, fire, product problems or injury may occur.
 - This product is designed for use at an altitude of up to 2000 meters above sea level.
 - Before installing the product, check for any damage. If the product is damaged, do not install it!
 - Be sure to use personal protective equipment (gloves, etc.) when installing, maintaining and repairing the product. Risk of injury!
 - Place the product on a clean, flat and hard surface and balance it with the adjustable feet (turning the front feet to the right or left). Otherwise, the refrigerator may topple over and cause injury.
 - The place where the product will be installed must be a dry and ventilated place. There should be no carpets, rugs or similar covers under the product. There may be a risk of fire due to insufficient ventilation!
 - Do not block the front or top of the ventilation holes. Otherwise, energy consumption will increase and damage to your product may occur.
 - When placing the product, make sure that the supply cable is not damaged or pinched.
 - The product should not be connected to supply systems such as solar power supplies. Otherwise, your product may be damaged due to sudden voltage changes!
 - The more refrigerant a refrigerator contains, the larger the location it should be installed in. In very small spaces, if there is a gas leak in the cooling system, a flammable gas-air mixture may form. The volume of space required for every 8 grams of refrigerant gas is at least 1 m³. The amount of refrigerant gas in your product is written on the Type Label.
 - The place where the product is installed should not be exposed to direct sunlight and should not be exposed to stove, radiator etc. It should not be near a heat source such as If it cannot be avoided to install the product near the heat source, a suitable insulation plate must be used or the minimum distance to the heat source must be as follows:
 - At least 30 cm away from heat sources such as stove, oven, heating unit and stove,
 - At least 5 cm away from electric ovens.
 - Your product is a protection class I device.
 - Connect the product to a grounded socket suitable for the Voltage, Current and Frequency values specified on the type label. The socket must have a fuse rated at 10A – 16A. Our company will not be responsible for any damages that may occur if the product is used without grounding and electrical connection in accordance with local and national regulations.
 - The product's power plug should not be plugged into the socket during installation. Otherwise there is a risk of electric shock and injury!
 - Do not plug the product into sockets that are loose, out of socket, broken, dirty, oily, or at risk of contact with water. These types of connections may cause overheating and fire.
 - Place the product's power cable and hoses (if any) in a way that does not pose a risk of tripping.
 - Moisture and liquid penetration into live parts or the power cord may cause a short circuit. For this reason, do not use the device in damp or splashing areas (e.g. garage, laundry room). If the refrigerator gets wet with water, unplug the power plug and call the authorized service.
 - Never connect your refrigerator to electricity saving devices. Such systems are harmful to the product.
 - There is a danger of contact with electrical parts when the electronic card cover and compressor rear cover (if included in the product) are removed. Do not disassemble the product's card cover or compressor rear cover (if present on the product). There is a risk of electric shock!
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Usage Safety

- Never use chemical solvents on the product. These substances carry the risk of explosion.
 - In case of a malfunction in the product, unplug the product and do not operate it until it is repaired by the authorized service. There is a risk of electric shock!
 - Do not place a flame source (e.g. candle, cigarette) on or near the product.
 - Do not stand on the product. Risk of falling and injury!
 - Do not damage the cooling system pipes using cutting or piercing tools. If gas pipes, pipe extensions or surface coatings are punctured, the refrigerant that will spray out will cause skin irritation and eye injuries.
 - Do not place or use electrical appliances in the refrigerator/freezer unless recommended by the manufacturer.
 - Be careful not to trap any part of your hands or body in the moving parts inside the product. Be careful not to get your fingers caught between the door and the cabinet. If there are children around, be careful when opening and closing the door.
 - Never put ice creams, ice cubes and frozen foods into your mouth immediately after taking them out of the freezer. There is a risk of frostbite!
 - Do not touch the inner walls of the freezer, metal parts or products stored in the freezer with wet hands. There is a risk of frostbite!
 - Do not place cans and bottles containing carbonated drinks or liquids that may freeze in the freezer compartment. Cans or bottles may explode. There is a risk of injury and material damage!
 - Do not use or place temperature-sensitive substances such as flammable sprays, flammable objects, dry ice or other chemicals near the refrigerator. There is a risk of fire or explosion!
 - Do not store explosive materials, such as aerosol cans containing flammable materials, inside your product.
 - Do not place containers containing liquids uncovered on the product. Splashing water on an electrical part may cause electric shock or fire hazard.
 - This product is not suitable for the storage and cooling of medicines, blood plasma, laboratory preparations or similar substances and products subject to the Medicinal Products Directive.
 - If the product is used contrary to its intended purpose, it may cause damage or deterioration of the products stored inside.
 - If your refrigerator has Blue light, do not look at this light with optical instruments. Do not look directly at the UV LED lamp for a long time. Ultraviolet rays may cause eye fatigue.
 - Do not fill the product beyond its capacity. Injuries or damage may occur as a result of the contents of the refrigerator falling out when the door is opened. Similar problems may also occur when any object is placed on the product.
 - Be sure to remove any ice or water that may have fallen on the floor to avoid injury.
 - Replace the shelves/bottle shelves on the door of your refrigerator only when the shelves are empty. There is a risk of injury!
 - Do not place anything on the product that could fall/topple over. When opening and closing the door, objects may fall and cause injury and/or property damage.
 - Do not hit or apply excessive force to glass surfaces. Glass breakage may result in personal injury and/or property damage.
 - The cooling system in your product contains R600a gas. The type of gas used in the product is specified on the type label. This gas is flammable. Therefore, be careful not to damage the cooling system and pipes during use. In case of damage to the pipes;
1. Do not touch the product or the power cord.
 2. Keep away from potential fire sources that could cause the product to ignite.
 3. Ventilate the environment where the product is located. Do not use a fan.
 4. Call Authorized Service.

If the product is damaged and you observe gas escaping, please stay away from the gas. If the gas comes into contact with your skin, it can cause frostbite.

Before throwing away an old and unusable product:

1. Unplug the power plug and unplug it.
2. Cut the power cord and disconnect it from the device together with the plug.
3. To make it difficult for children to get into the appliance, do not remove the shelves and drawers.
4. Remove the doors.
5. Keep the product in a way that it cannot tip over.

6. Do not allow children to play with the old product.
- Never destroy the product by throwing it into a fire. There is danger of explosion.
 - If there is a lock on the door of the product, the key should be kept out of reach of children.
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Food Storage Safety

To avoid food spoilage, please pay attention to the following warnings:

- Leaving the doors open for a long time may cause the temperature inside the product to rise.
 - Regularly clean food contact and accessible drain systems.
 - Clean water tanks that have not been used for 48 hours and mains-fed water systems that have not been used for more than 5 days.
 - Store raw meat and fish products in appropriate compartments in the product. Thus, it does not drip or come into contact with other foods.
 - Two-star freezer compartments are used for storing pre-filled foods, making and storing ice and ice cream.
 - One, two and three star compartments are not suitable for freezing fresh food.
 - If the refrigerator product has been left empty for a long time, turn off the product, defrost it, clean it and dry it to protect the body of the product.
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Maintenance and Cleaning Safety

- Before cleaning or maintaining the refrigerator, unplug it and cut off the power from the fuse.
 - If you are going to move the product for cleaning purposes, do not pull it by hanging on the door handle. If the handle is pulled too hard, it may cause injury.
 - Do not put your hands, feet and metal objects under or behind the refrigerator. It may cause personal injury due to pinching or any sharp edges.
 - Do not clean by spraying or pouring water on or inside the product. There is a risk of electric shock and fire.
 - When cleaning the product, do not use sharp and abrasive tools or household cleaning products, detergent, gas, gasoline, thinner, alcohol, polish, etc. Do not use substances. Use only cleaning and care products inside the product that are not harmful to food.
 - Never use steam or steam-assisted cleaning materials to clean or defrost the product. Steam may come into contact with electrically active parts of your refrigerator, causing a short circuit or electric shock.
 - Do not use any mechanical tools or other devices other than those recommended by the manufacturer to speed up the defrosting process.
 - Be careful not to allow water to enter the product's ventilation holes, electronic circuits or lighting. Otherwise, there is a risk of fire or electric shock.
 - Use a clean, dry cloth to wipe any foreign matter or dust from the plug terminals. When cleaning the plug, do not use a wet or damp cloth. Otherwise, there is a risk of fire or electric shock.
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Disposal of Old Product

Follow the instructions below when disposing of your old product;

- To prevent children from accidentally locking themselves into the product, if the product has a door lock; disable the lock.
 - Coolant splashes will damage the eyes. Do not damage any part of the cooling system when disposing of the product.
 - The oil in the compressor can be fatal if swallowed or penetrates the respiratory tract.
 - The cooling system in your product contains R600a gas as stated on the type label. This gas is flammable. Never destroy the product by throwing it into a fire. There is danger of explosion!
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Environmental Instructions

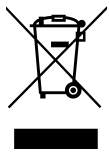
Additional Information

- [Compliance with WEEE Regulation and Disposal of Waste Product](#)
 - [Packaging Information](#)
-

Compliance with WEEE Regulation and Disposal of Waste Product

This product does not contain harmful and prohibited substances specified in the "Regulation on the Control of Waste Electrical and Electronic Equipment" published by the Ministry of Environment and Urbanization of the Republic of Turkey.

DANGER



It complies with the WEEE Regulation. This product is manufactured from high quality parts and materials that are recyclable and reusable. Therefore, do not dispose of the product with household or other waste at the end of its service life. Take it to a collection point for the recycling of electrical and electronic equipment. Ask your local government about these collection points. Help protect the environment and natural resources by recycling used products.

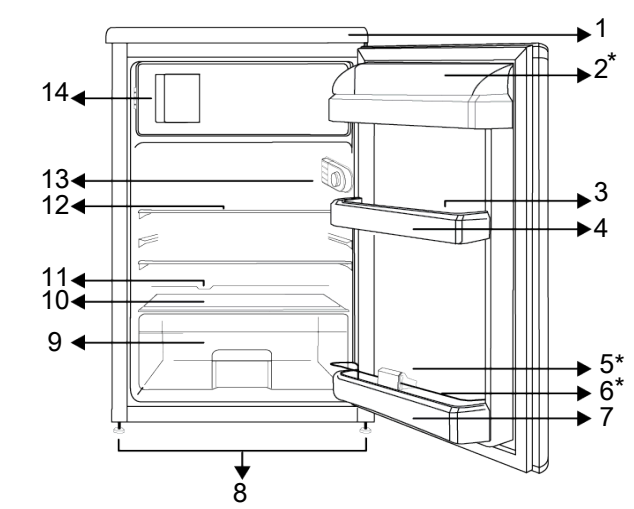
Packaging Information

ANNOUNCEMENT



The packaging of the product is made of recyclable materials in accordance with our National Legislation. Do not dispose of packaging waste together with household or other waste, dispose of it at packaging collection points specified by the local authority.

your refrigerator



one	Fixed Top Table	2	*Butter-Cheese Compartment
3	Ovarian	4	Door Rack
5	* Bottle Holder	6	* Visor Wire
7	Bottle Rack	8	Adjustable Feet
9	crisper	10	Vegetable Cover Glass
11th	Defrost Water Collection Channel -Drain	12	Glass Shelf
13	Thermostat Knob	14	Freezer Compartment

***Optional:** The figures in this user manual are schematic and may not be exactly compatible with your product. If the relevant parts are not included in the product you purchased, they are valid for other models.

Setup

WARNING



Read the “Safety Instructions” section first!

Additional Information

- [↗ Right Place for Installation](#)
 - [↗ Electrical connection](#)
 - [↗ Adjusting the Feet](#)
 - [↗ Hot Surface Warning](#)
-

Right Place for Installation

Call the Authorized Service to install the product. To make the product ready for use, make sure that the electrical and plumbing systems are suitable by referring to the information in the user manual. If not, call a licensed electrician and plumber to make the necessary arrangements.

WARNING



WARNING:

The manufacturer is not responsible for any damages that may be caused by operations carried out by unauthorized persons.

WARNING



WARNING:

The product's power plug should not be plugged into the socket during installation. Otherwise there is a risk of death or serious injury!

WARNING



WARNING:

If the doorway of the room where the product will be placed is too narrow for the product to pass through, remove the door of the room and pass the product by turning it sideways; If not, call the authorized service.

- Place the product on a flat surface to avoid shocks.
 - Install the product at least 30 cm away from heat sources such as stoves, radiators and stoves, and at least 5 cm away from electric ovens.
 - Do not expose the product to direct sunlight and do not keep it in a damp place.
 - In order for the product to work efficiently, there must be proper air circulation around it. If you are going to place the product in a recessed place in the wall, make sure there is at least 5 cm of space between it and the ceiling and side walls.
 - Check that the rear wall distance protection piece (if supplied) with the product is in place.
 - If there is no part, if it is lost or falls, position the product so that there is a gap of at least 5 cm between the back surface of the product and the room wall. The space at the back is important for the product to work efficiently.
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Electrical connection

WARNING



Do not connect with extension cords or multiple sockets.

WARNING



Damaged power cable must be replaced by the Authorized Service.

ANNOUNCEMENT

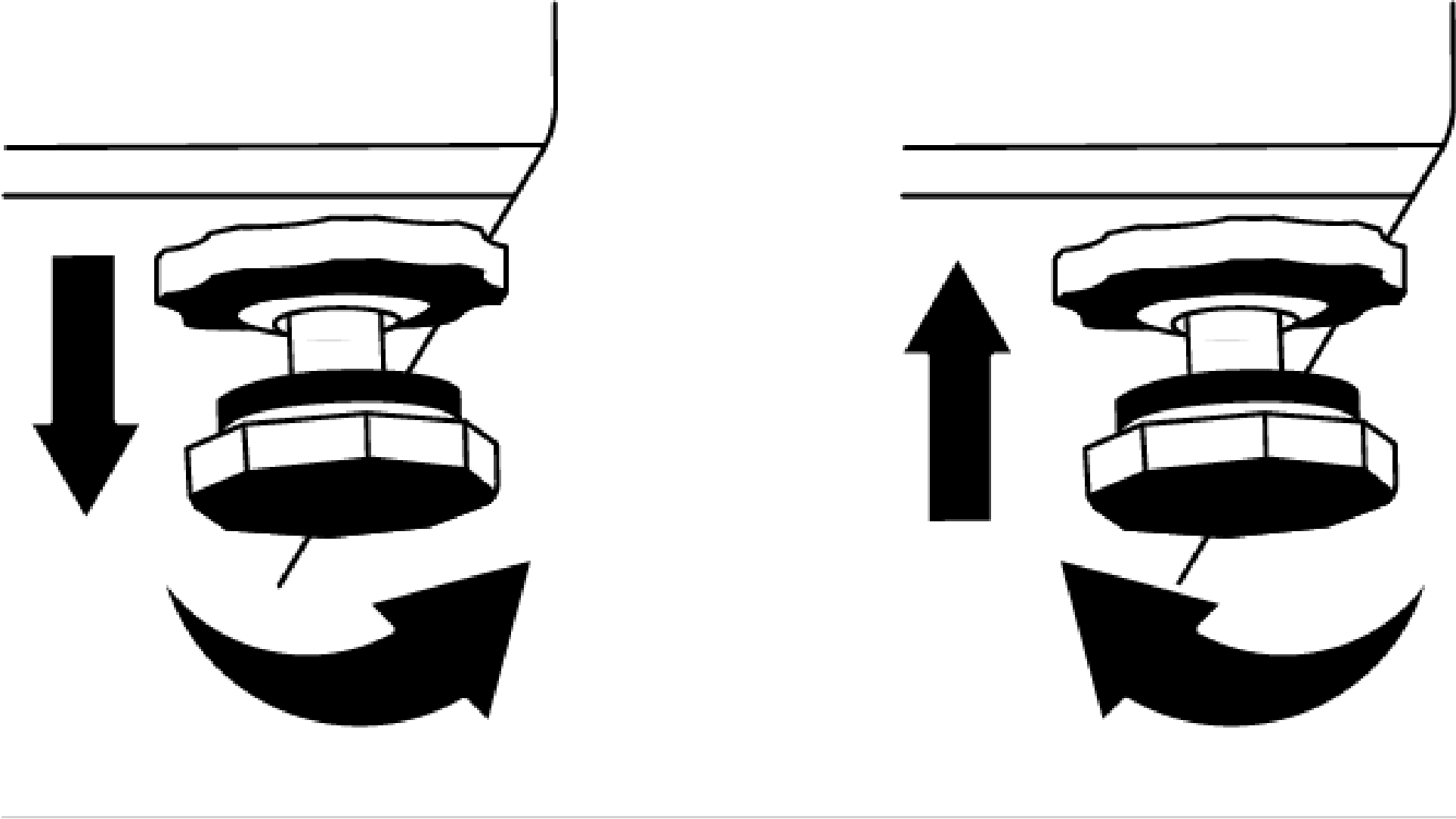


If two coolers are placed side by side, there should be at least 4 cm space between them.

- Our company will not be responsible for any damages that may occur if the product is used without grounding and electrical connection in accordance with national regulations.
 - The plug of the power cable must be easily accessible after installation.
 - Do not use an extension cable or wireless multiple group socket between your refrigerator and the wall socket.
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Adjusting the Feet

If the product is unstable where you place it, adjust it by turning the front adjustment feet to the right or left.



Hot Surface Warning

The side walls of your product are equipped with coolant pipes to improve the cooling system. High temperature fluid can flow across these surfaces and cause hot surfaces on the side walls. This is normal and does not require any service. Be careful when touching these areas.

Preliminary

WARNING



Read the “Safety Instructions” section first!

Additional Information

[↪ Things to Do to Save Energy.](#)

[↪ First Use](#)

[↪ Climate Class and Its Meanings](#)

Things to Do to Save Energy

WARNING



Connecting the product to electronic energy saving systems is dangerous as it may damage the product.

- This cooling device is not designed to be used as a built-in appliance.
 - Do not keep the doors of your refrigerator open for a long time.
 - Do not put hot food or drinks in your refrigerator.
 - Do not overfill the refrigerator, cooling capacity decreases when the air flow inside is blocked.
 - Since hot and humid air will not enter directly when the doors of your product are not opened, your product optimizes itself under conditions sufficient to protect your food. Under these conditions, the compressor, fan, heater, defrost, lighting, indicator and other components and functions on the product operate in a way that consumes the least energy according to needs.
 - If there is more than one option, glass shelves should be placed so that they do not block the air outlets on the back wall, preferably the air outlets are below the glass shelf. This combination can help improve air distribution and energy efficiency.
 - It is highly recommended to use the bottom drawer when loading.
 - Food should be stored using the drawers in the cooling compartment to save energy and protect the food in a better environment.
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First Use

Before you start using your refrigerator, make sure that preparations are made in accordance with the instructions in the "Safety and Environmental Instructions" and "Installation" sections.

- Let the product run empty for 6 hours without any food and do not open the door unless absolutely necessary.
- It is normal for condensation to occur on the door/body shelves and the glassware placed inside the product as a result of thermal changes caused by opening and closing the product door during use.

ANNOUNCEMENT



You will hear a sound when the compressor starts working. It is normal for the product to make noise even if the compressor is not working, as liquid and gas may be trapped in the cooling system.

ANNOUNCEMENT



It is normal for the front edges of the refrigerator to be warm. These areas are designed to be heated to prevent condensation.

ANNOUNCEMENT



In some models, the instrument panel turns off automatically 1 minute after the door is closed. It will be activated again when the door is opened or any button is pressed.

Climate Class and Its Meanings

Please refer to the Climate Class on the rating plate of your device. Depending on the Climate Class, one of the following information is valid for your device.

- **SN:** Long-Term Temperate Climate: This cooling device is designed for use in ambient temperatures between 10°C and 32°C.
 - **N:** Temperate Climate: This cooling device is designed for use in ambient temperatures between 16°C and 32°C.
 - **ST:** Subtropical Climate: This cooling device is designed for use in ambient temperatures between 16°C and 38°C.
 - **T:** Tropical Climate: This cooling device is designed for use in ambient temperatures between 16°C and 43°C.
-

Operating the Product

ANNOUNCEMENT



Read the “Safety Instructions” section first!

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- Do not use any mechanical tools or other devices other than those recommended by the manufacturer to speed up the defrosting process.
 - Never use parts of your refrigerator, such as doors and drawers, as support or stepping stones. This may cause the product to topple over or damage its parts.
 - The product should only be used for food storage.
 - If you will be away from home for a long time (for example, on vacation) and will not use the Icemaker or water dispenser, turn off the water valve. Otherwise, water leakage may occur.

Turning off the product

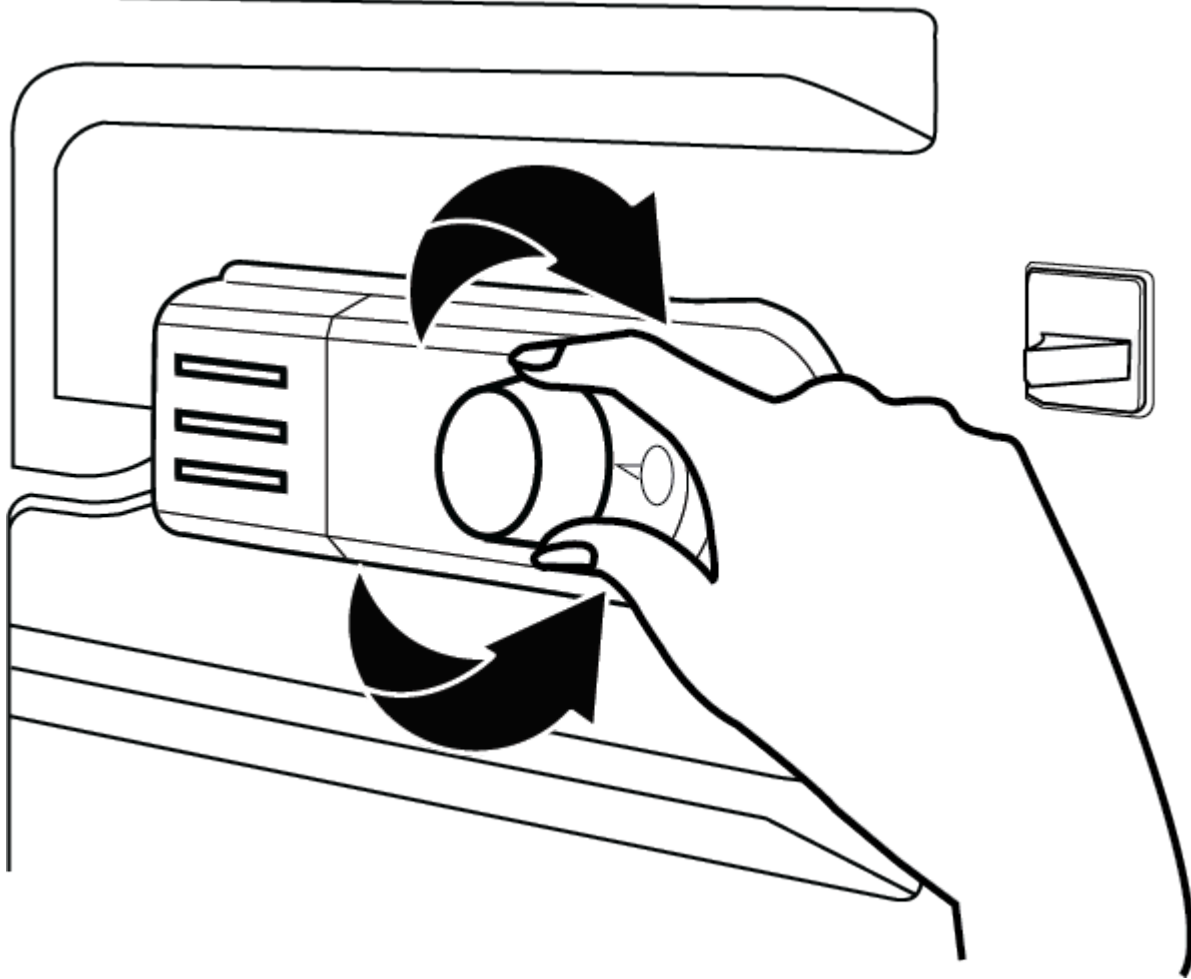
- If you are not going to use the product for a long time, unplug the product.
 - Remove foods to prevent odor,
 - Wait for the ice to melt, clean the interior and let it dry, leave the doors open to prevent damage to the interior body plastics.
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Using Your Product

Additional Information

- [↻ Temperature Adjustment Knob](#)
 - [↻ Snow Melting_\(Defrost\)](#)
 - [↻ Change of Door Opening Direction](#)
 - [↻ Lighting Lamp Replacement](#)
-

Temperature Adjustment Knob



The internal coldness of your refrigerator varies due to the following reasons:

- seasonal temperatures,
- Frequent opening of the product door and keeping it open for a long time,
- Foods placed hot in the product without cooling down to room temperature,
- The location of the product in the room (such as exposure to solar heat).

For these reasons, you can adjust the varying internal coldness via the thermostat. The numbers around the thermostat button indicate the coldness degrees.

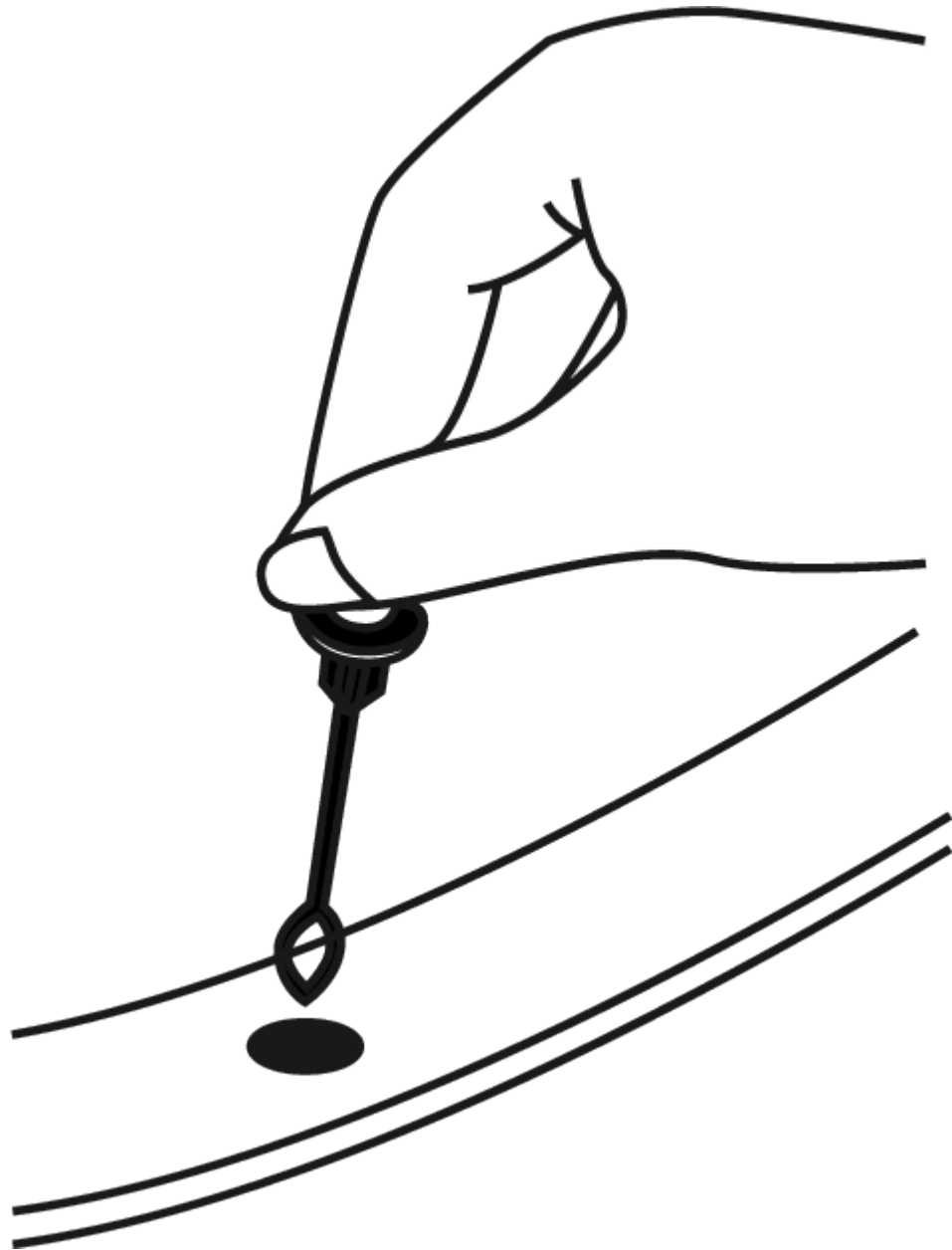
- If the ambient temperature is more than 32°C, turn the thermostat knob to its maximum position.
 - If the ambient temperature is lower than 25°C; Turn the thermostat knob to the minimum position.
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Snow Melting (Defrost)

The refrigerator compartment performs fully automatic melting. During the cooling of your product, water droplets and 7-8 mm thick frost are formed on the inner rear wall of the refrigerator compartment. This formation is normal due to the cooling system. Thanks to the automatic melting system on the rear wall, automatic melting is performed at certain intervals and the snow formed melts automatically. There is no need for the user to scrape the snow and clean the water droplets.

The water formed as a result of melting passes through the water collection trough and flows into the evaporation container behind your product through the discharge pipe, where it evaporates spontaneously.

Check at regular intervals whether the discharge pipe is clogged and, if necessary, open it with the rod in the hole.



The deep freezer compartment does not automatically thaw frozen foods to prevent them from spoiling.

The freezer compartment performs fully automatic defrosting.

Snow accumulated in the freezer compartment should be melted every 6 months. It is recommended that you do the snow melting process when your deep freezer compartment is not very full or is empty. To do this, wrap frozen food in paper and store it in the coolest place possible. If available, place it in another refrigerator.

Stop your refrigerator from operating by using the temperature adjustment button or unplug the power plug.

To accelerate melting; Place a container filled with hot water inside the freezer compartment with a soft mat underneath.

Never use materials such as candles, kerosene lamps and heaters to accelerate the melting of your product.

Melting sprays may contain liquids and gases that may harm your product and your health. Be careful when using these substances.

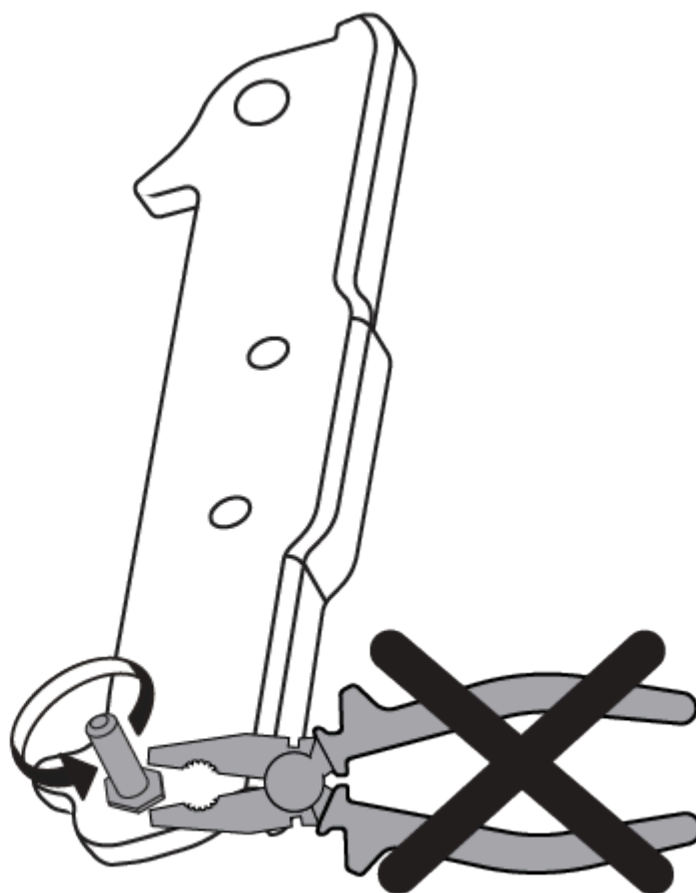
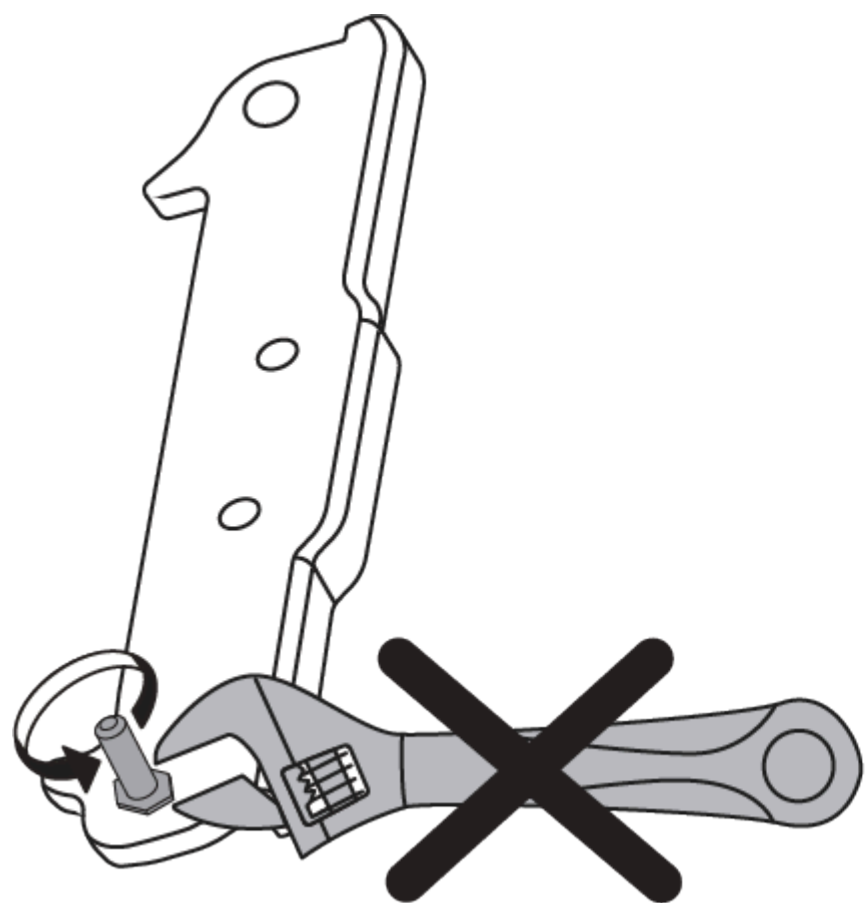
Do not keep the door of your refrigerator closed while cleaning.

After the defrosting process, remove the water collected in the lower chamber of the freezer compartment with an absorbent cloth or sponge.

Dry the freezer compartment thoroughly and return the temperature adjustment knob to its original position.

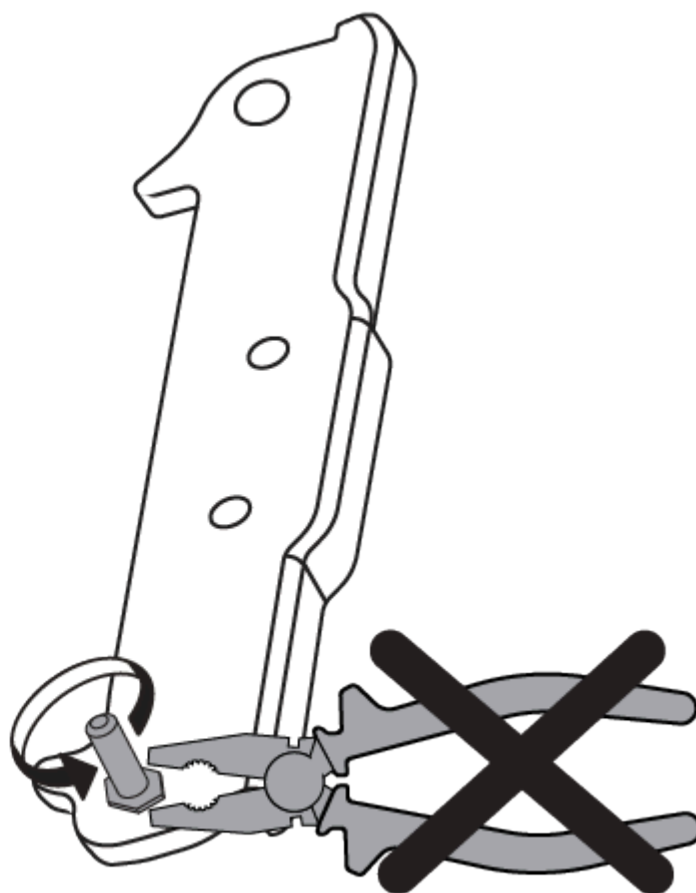
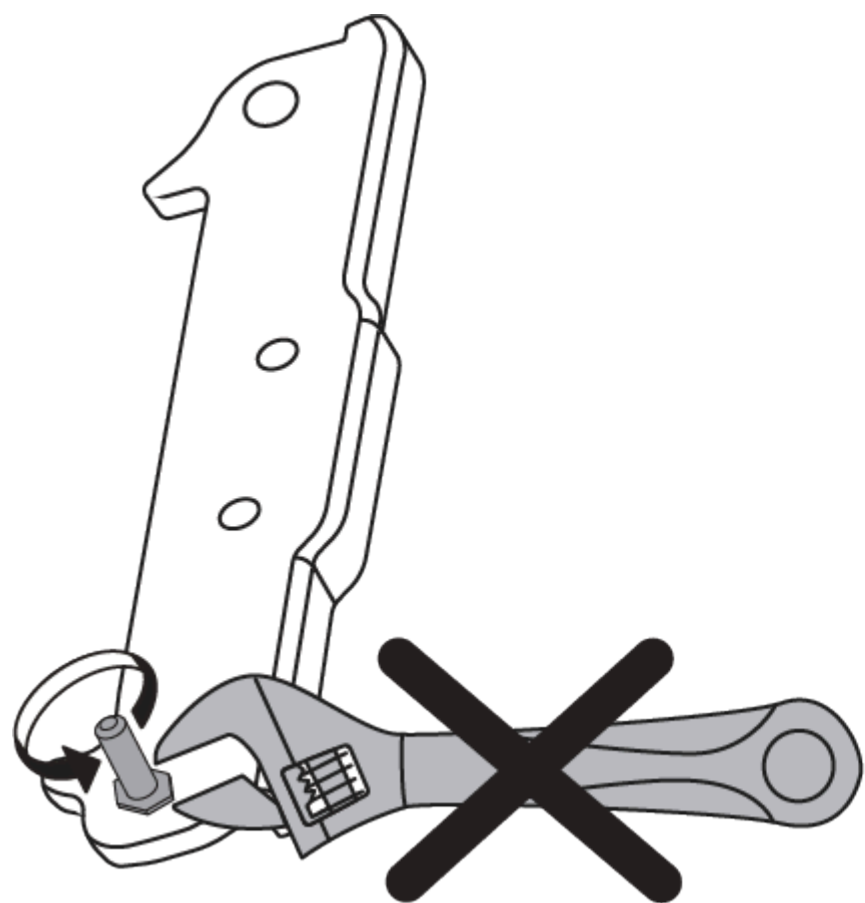
Change of Door Opening Direction

The door opening direction of your refrigerator can be changed depending on where you use it. When you need this, be sure to contact your nearest Authorized Service.



Change of Door Opening Direction

The door opening direction of your refrigerator can be changed depending on where you use it. When you need this, be sure to contact your nearest Authorized Service.



Lighting Lamp Replacement

Call the Authorized Service when you need to replace the bulb/LED used for illumination in your refrigerator.

The lamp(s) used in this device cannot be used for lighting purposes at home. The purpose of this lamp is to assist the user in placing refrigerator / freezer foods safely and comfortably.

Maintenance and Cleaning

ANNOUNCEMENT



WARNING:

Read the “Safety Instructions” section first.

ANNOUNCEMENT



WARNING:

Before cleaning your refrigerator, unplug it or disconnect the power from the fuse to which the product is connected.

- Do not use sharp and abrasive tools when cleaning the product. Household cleaning products, soap, detergent, gas, gasoline, thinner, alcohol, polish, etc. Do not use substances.
- The ventilation grille on the back of the product should be dusted (without opening the cover) at least once a year. Clean the product with a dry cloth.
- Be careful not to allow water to enter the lamp housing and other electrical parts.
- Clean the door with a damp cloth. To remove the door and body shelves, remove all contents. Remove the door shelves by lifting them up. After cleaning and drying, replace it by sliding it from top to bottom.
- Never use water or cleaning agents containing chlorine when cleaning the external surface of the product or chrome-plated parts. Chlorine causes rust on such metal surfaces.
- In order to prevent the pressure on the plastic part from being removed and deformed, do not use sharp, abrasive tools, soap, household cleaners, detergent, gas, gasoline, polish, etc. Do not use substances. For cleaning, use a soft cloth with warm water and dry.
- In products without No Frost, water droplets and frost up to one finger thick form on the back wall of the refrigerator compartment. Do not clean, never apply oil or similar substances.
- When cleaning the outer surface of the product, use only a slightly damp microfiber cloth. Sponges and other types of cleaning cloths may cause scratches.
- To clean the interior of the product, wash all removable parts with a mild solution of soap, water and baking soda. Wash and dry completely. Prevent water from reaching the lights and control panel.

ANNOUNCEMENT



ATTENTION:

Do not use vinegar, rubbing alcohol or other alcohol-based cleaners on any interior surfaces.

Stainless Steel External Surfaces

Use a nonabrasive stainless steel cleaner and apply it with a soft, lint-free cloth. To polish, gently wipe the surface with a microfiber cloth dampened with water and use a dry polishing chamois. Always follow the grain of stainless steel.

Preventing Bad Odors

No substances that will cause odor are used in the production of your product. However, odor may occur due to improper food storage and not cleaning the inner surface of the product properly.

- To prevent this problem, clean it with carbonated water every 15 days.
- Store food in closed containers as microorganisms spread from food stored open will cause bad odor.
- Never store expired or spoiled foods in your refrigerator.

ANNOUNCEMENT



Tea is one of the best known odor receptors. Place the brewed tea pulp into the product in an open container and remove it after 12 hours at the latest. If you keep the tea pulp in the product for more than 12 hours, it may become the source of the odor as it will collect the organisms that cause the odor.

Protection of Plastic Surfaces

If oil is spilled on plastic surfaces, clean it immediately with warm water as the oil may damage the surface.

Troubleshooting

Review this list before calling for service. Doing this will save you from wasting time and money. This list includes common complaints that are not due to faulty workmanship or use of materials. Some features mentioned may not be available in your product.

The refrigerator does not work.

- The plug is not fully seated in the socket. >>> Insert the plug fully into the socket.
- The fuse of the socket to which the product is connected or the main fuse has blown. >>> Check the fuse.

Sweating on the side wall of the refrigerator compartment (MULTI ZONE, COOL CONTROL and FLEXI ZONE).

- The door was opened and closed too frequently. >>> Be careful not to open and close the product door too frequently.
- The environment is very humid. >>> Do not install the product in very humid environments.
- Foods containing liquid may be stored in open containers. >>> Store foods containing liquids in closed containers.
- The door of the product remained open. >>> Do not keep the door of the product open for a long time.
- The thermostat is set too cold. >>> Set the thermostat to the appropriate value.

Compressor not working.

- In case of sudden power outage or plug-in and plug-out, the compressor protective thermal trips because the gas pressure in the product cooling system has not yet been balanced. The product will start operating after approximately 6 minutes. If the product does not start operating after this period, call service.
- It is in the defrosting phase. >>> This is normal for a product that defrosts fully automatically. The defrost cycle occurs periodically.
- The product is not plugged into the socket. >>> Make sure the plug is plugged into the socket.
- Temperature settings are not set correctly. >>> Select the appropriate temperature setting.
- The power has been cut. >>> When power is restored, the product will continue to operate normally.

The operating noise increases while the refrigerator is operating.

- The operating performance of the product may change depending on the change in ambient temperature. This is normal and not a malfunction.

The refrigerator runs too often or for too long.

- The new product may be larger than the old one. Larger products run longer.
- The room temperature may be high. >>> It is normal for it to work longer in hot environments.
- The product may have been recently plugged in or new food may have been added. >>> When the product is newly plugged in or new food is added, it takes longer for the product to reach the set temperature. This situation is normal.
- Large quantities of hot food may have been placed in the product recently. >>> Do not put hot food in the product.
- Doors were opened frequently or remained open for long periods of time. >>> Hot air entering causes the product to work longer. Do not open the doors too often.
- The freezer or refrigerator door may be left ajar. >>> Check if the doors are completely closed.
- The product is set at too low a temperature. >>> Set the temperature of the product to a higher degree and wait for it to reach this temperature.

- The refrigerator or freezer door gasket may be dirty, worn, broken or not properly seated. >>> Clean or replace the gasket. A damaged/broken door seal will cause the product to operate longer to maintain the current temperature.

Freezer temperature is too low but refrigerator temperature is sufficient.

- The freezer compartment temperature is set too low. >>> Set the freezer compartment temperature to a higher degree and check it.

The refrigerator temperature is too low but the freezer temperature is sufficient.

- The refrigerator compartment temperature is set too low. >>> Set the refrigerator compartment temperature to a higher degree and check it.

Food stored in the refrigerator compartment drawers freezes.

- The refrigerator compartment temperature is set to a very low value. >>> Set the refrigerator compartment temperature to a higher value and check.

The temperature in the refrigerator or freezer is too high.

- The refrigerator compartment temperature may be set too high. >>> The refrigerator compartment temperature setting has an effect on the freezer compartment temperature. Change the temperature of the refrigerator or freezer compartment and wait until the temperature of the relevant compartments reaches a sufficient level.
- Doors were opened frequently or remained open for long periods of time. >>> Do not open the doors too often.
- The door may be ajar. >>> Close the door completely.
- The product may have been recently plugged in or new food may have been added. >>> This is normal. When the product is newly plugged in or new food is added, it takes longer than usual for the product to reach the set temperature.
- Large quantities of hot food may have been placed in the product recently. >>> Do not put hot food in the product.

Shaking or noise.

- The ground is not flat or durable. >>> If the product shakes when moved slowly, balance the product by adjusting its feet. Also make sure that the floor is durable enough to support the product.
- Objects placed on the product may make noise. >>> Remove any items on the product.
- Liquid flowing from the product, spraying, etc. voices are coming.
- Liquid and gas flows occur due to the operating principles of the product. >>> This is normal and not a malfunction.

Wind noise comes from the product.

- A fan is used to perform the cooling process of the product. This is normal and not a malfunction.

Sweating occurs on the inner walls of the product.

- Warm and humid weather increases icing and condensation. This is normal and not a malfunction.
- Doors were opened frequently or remained open for long periods of time. >>> Do not open the doors too often, close them if they are open.
- The door may be ajar. >>> Close the door completely.

Sweating occurs on the outside of the product or between the doors.

- The weather may be humid, this is quite normal in humid weather. >>> Condensation disappears when humidity decreases.

The inside of the product smells bad.

- There was no regular cleaning. >>> Clean the inside of the product regularly with a sponge, warm water or carbonated water.
- Some containers or packaging materials may cause odor. >>> Use odor-free containers or packaging materials.
- Food was placed in the product in open containers. >>> Store food in closed containers. Microorganisms spread from food stored open can cause bad odors.
- Remove expired and spoiled food from the product.

The door does not close.

- Food packages may be blocking the door from closing. >>> Move the packages that are blocking the doors.
- The product may not be standing completely upright on the ground. >>> Balance the product by adjusting its feet.
- The ground is not flat or solid. >>> Make sure the ground is flat and strong enough to support the product.

The vegetable bins are jammed.

- Food may be touching the top of the drawer. >>> Organize food in the drawer.

There is heat on the product surface.

- While your product is operating, high temperatures may be observed between the two doors, on the side panels and in the rear grill area. This is normal and does not require any service.

The fan continues to run when the door is opened.

- The fan may continue to run when the freezer door is opened.

WARNING



WARNING: If you cannot solve the problem despite following the instructions in this section, contact the dealer or Authorized Service where you purchased the product. Do not try to repair the non-functioning product yourself. This is a normal situation.
